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Primeprint and Primeprint PPU – Site Survey



Primeprint and Primeprint PPU – Site Survey

- Access to the site survey can be found on the support site Primeprint Installation and Planning: <https://www.dentsplysironasupport.com/en-us/dealer-section/cad-cam/cerec/primeprint/installation-planning.html>
- Or direct access: <https://survey.dentsplysironasupport.com/>

dentsplysironasupport.com/en-us/dealer-section/cad-cam/cerec/primeprint/installation-planning.html

Installation Planning Resources:



Site Survey

Prior to installing the Primeprint / Primeprint PPU, it is recommended to perform a survey at the customer site to ensure that the installation is performed correctly. Click the link below to go to the Pre-Installation Site Survey Website.

Go ↗



Primeprint Installation Dealer Tech Tools & Parts

Items to bring for new Primeprint Installation & Troubleshooting.

- Updated as of: 9-30-22

Download ↓



Primeprint

Primeprint

- Updated

Download

survey.dentsplysironasupport.com

Dentsply Sirona

Site Survey

Home

Register Login

Dentsply Sirona



Site Survey

Download the [Sidexis 4.4 Requirements PDF](#).

Download the latest version of the [Imaging Site Survey PDF](#).

Download the latest version of the [Primeprint Site Survey PDF](#).

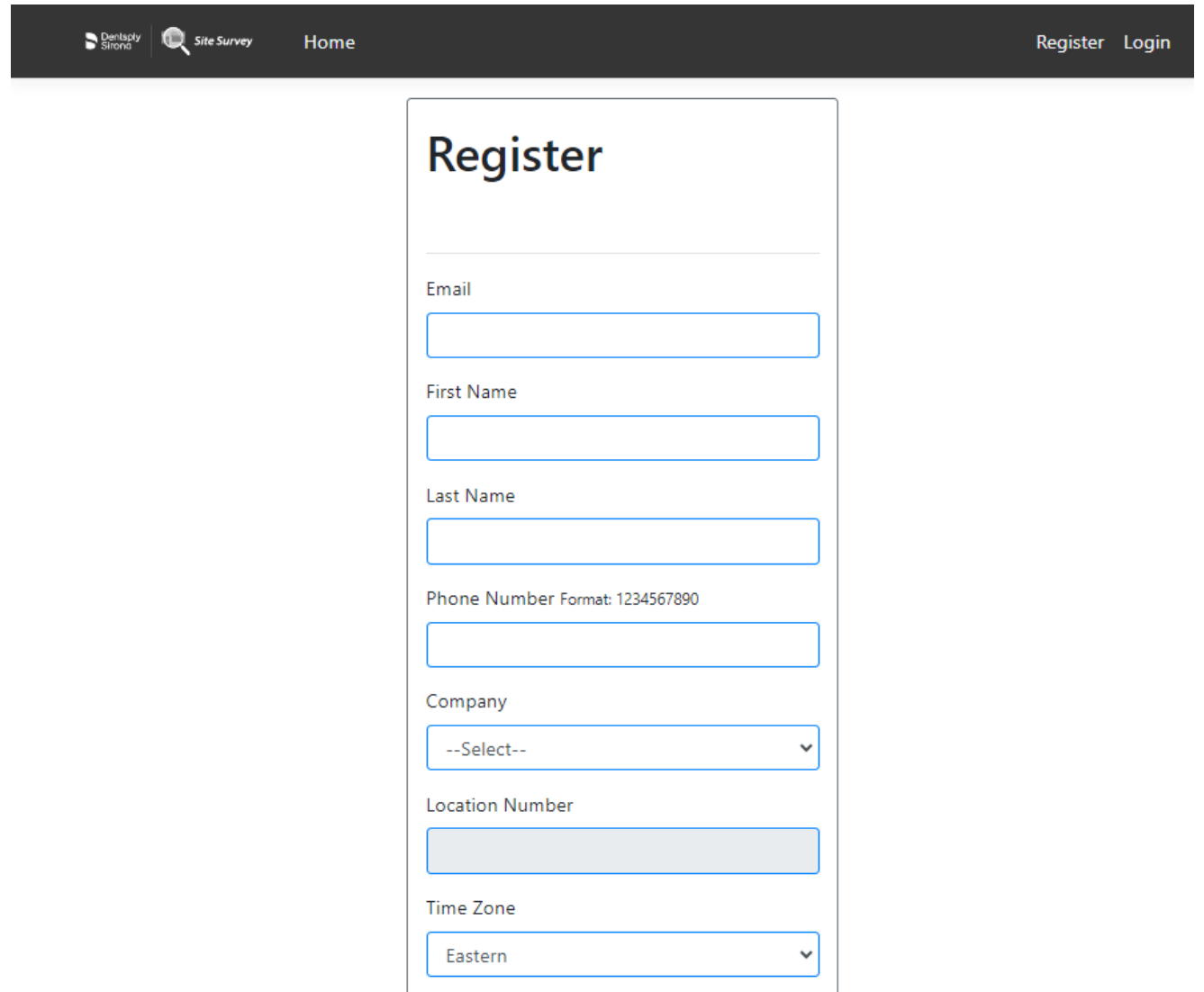
Download the latest version of the [Dealer Primeprint Clinician Pre-installation Site Survey](#).

Download the latest version of the [DS Direct Sale Primeprint Clinician Pre-installation Site Survey](#).



Primeprint and Primeprint PPU – Site Survey

- This can be accessed by **PC** or by **mobile phone**.
- You need to register for access to the Site Survey
- Select the Register in the upper right corner
- Complete the form and select Register



The screenshot shows the 'Register' form on the 'Site Survey' website. The header includes the 'Dentistry Strong' logo, a search icon, the text 'Site Survey', a 'Home' link, and 'Register' and 'Login' links. The form itself is titled 'Register' and contains the following fields:

- Email:
- First Name:
- Last Name:
- Phone Number Format: 1234567890
- Company:
- Location Number:
- Time Zone:



Primeprint and Primeprint PPU – Site Survey

- Once register is selected you will see this message

Registration Confirmation

A confirmation email has been sent to USCCO-Support-CADCAM@dentsplysirona.com with instructions to activate your account.

If no confirmation email can be found, please check your spam or junk email folder.

- Look for the email to confirm the registration, may be in the junk or spam folder.
- Select “Click Here To Confirm Your Account”

Please Confirm your Site Survey account



DS Site Survey <survey@dentsplysironasupport.com>
To USCCO-Support-CADCAM

Reply Reply All

If there are problems with how this message is displayed, click here to view it in a web browser.



Welcome!

Welcome to the Dentsply Sirona Site Survey system.

Please click the link below to confirm your email address and activate your account.

After account activation, you'll be able to use all features of the Site Survey.

[Click Here To Confirm Your Account](#)

For additional help, contact Dentsply Sirona Support at UnitedStatesRCO-Imaging-Support@dentsplysirona.com

Sincerely,

The Dentsply Sirona Support Team



Primeprint and Primeprint PPU – Site Survey

- Once confirmed you will see this message.



Registration Confirmed!

You may now log in to the system.

- You can then use your email and password to login from the upper right corner.



Site Survey

[Download the Sidexis 4.4 Requirements PDF.](#)

[Download the latest version of the Imaging Site Survey PDF.](#)

[Download the latest version of the Primeprint Site Survey PDF.](#)

[Download the latest version of the Dealer Primeprint Clinician Pre-installation Site Survey.](#)

[Download the latest version of the DS Direct Sale Primeprint Clinician Pre-installation Site Survey.](#)

My Recently Modified Practices

There is nothing to display, please add a [New Practice](#)

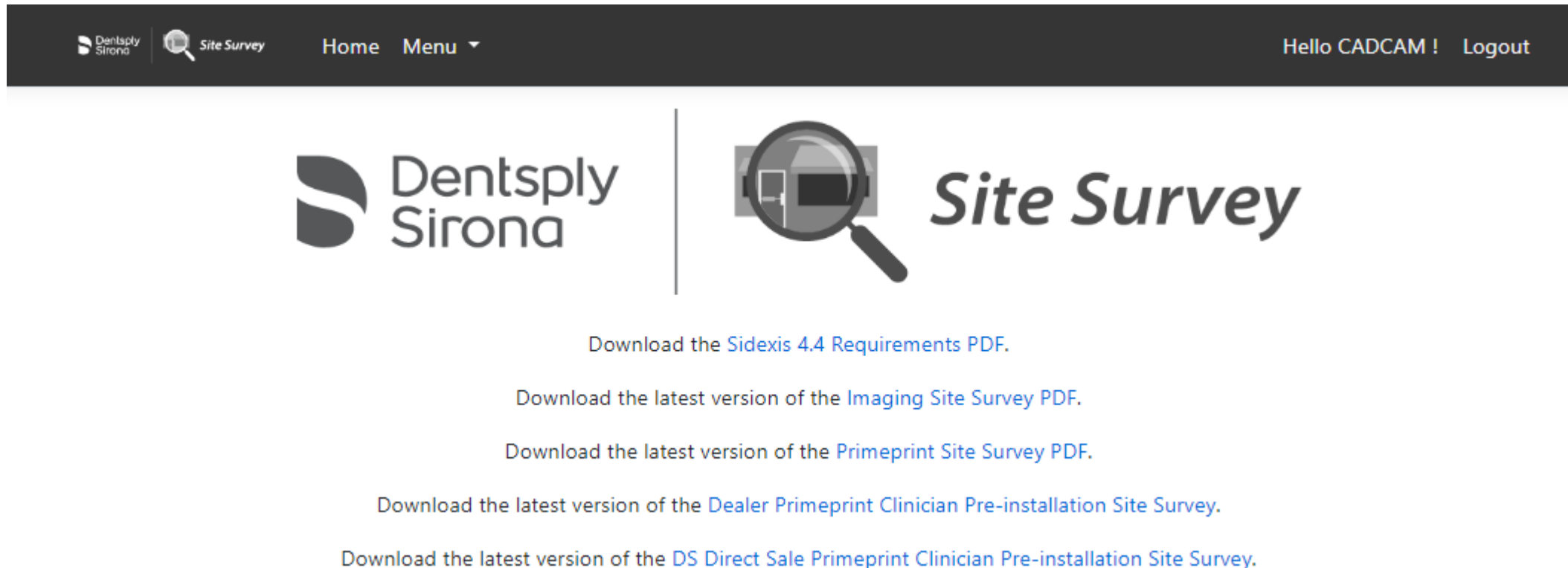
Practices Shared With Me

There have been no practices shared with you.



Primeprint and Primeprint PPU – Site Survey

- From this main screen you can view and download pdf version of the [Dealer Primeprint Clinician Pre-installation Site Survey](#) and the [Primeprint Site Survey](#).
- The paper copies are for reference ONLY. All info will be submitted online.



The screenshot shows the top navigation bar of the Dentsply Sirona Site Survey website. The navigation bar is dark grey and contains the Dentsply Sirona logo, a magnifying glass icon with the text 'Site Survey', 'Home', 'Menu' with a dropdown arrow, and 'Hello CADCAM ! Logout'.

Below the navigation bar, the main content area features the Dentsply Sirona logo on the left, a magnifying glass icon over a mobile phone icon in the center, and the text 'Site Survey' on the right.

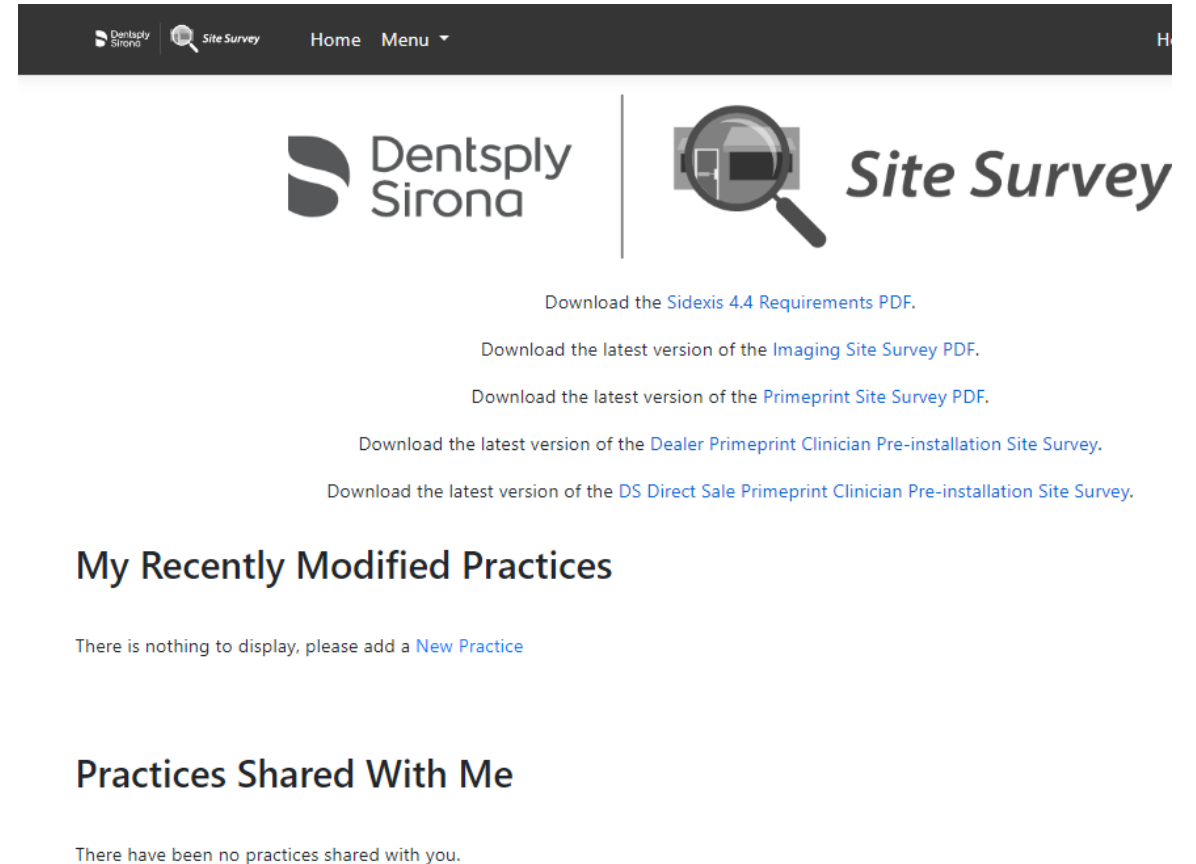
Below the main content area, there are five links for downloading PDFs:

- Download the [Sidexis 4.4 Requirements PDF](#).
- Download the latest version of the [Imaging Site Survey PDF](#).
- Download the latest version of the [Primeprint Site Survey PDF](#).
- Download the latest version of the [Dealer Primeprint Clinician Pre-installation Site Survey](#).
- Download the latest version of the [DS Direct Sale Primeprint Clinician Pre-installation Site Survey](#).



Primeprint and Primeprint PPU – Site Survey

- From the main page you can see all the practices that you created or are shared with you.
- We are going to create a new practice and start completing the site survey info.
- You would select New Practice



The screenshot shows the Dentsply Sirona Site Survey web application interface. At the top, there is a dark navigation bar with the Dentsply Sirona logo, a search icon, and the text "Site Survey". To the right of the navigation bar are links for "Home" and "Menu". Below the navigation bar, the main content area features the Dentsply Sirona logo on the left and the "Site Survey" logo on the right. The "Site Survey" logo includes a magnifying glass icon over a document. Below the logos, there are five links for downloading PDFs:

- [Download the Sidexis 4.4 Requirements PDF.](#)
- [Download the latest version of the Imaging Site Survey PDF.](#)
- [Download the latest version of the Primeprint Site Survey PDF.](#)
- [Download the latest version of the Dealer Primeprint Clinician Pre-installation Site Survey.](#)
- [Download the latest version of the DS Direct Sale Primeprint Clinician Pre-installation Site Survey.](#)

Below the links, there are two sections:

My Recently Modified Practices

There is nothing to display, please add a [New Practice](#)

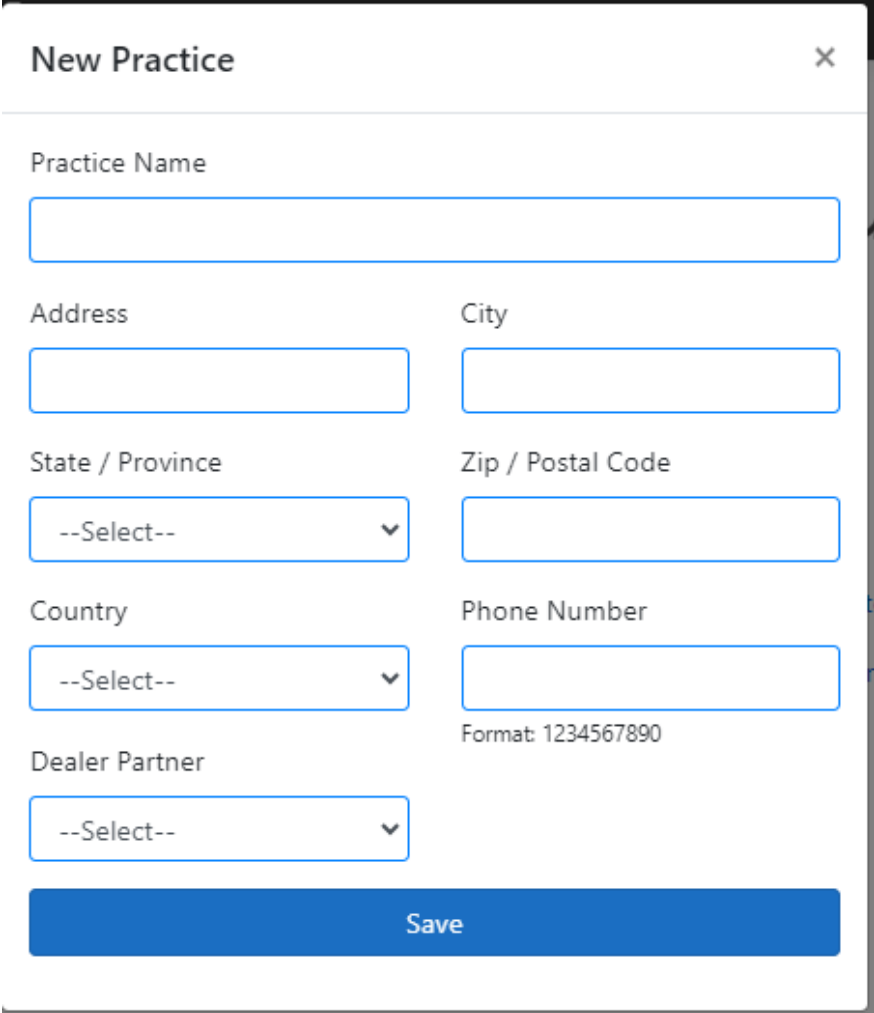
Practices Shared With Me

There have been no practices shared with you.



Primeprint and Primeprint PPU – Site Survey

- Enter in the practice info



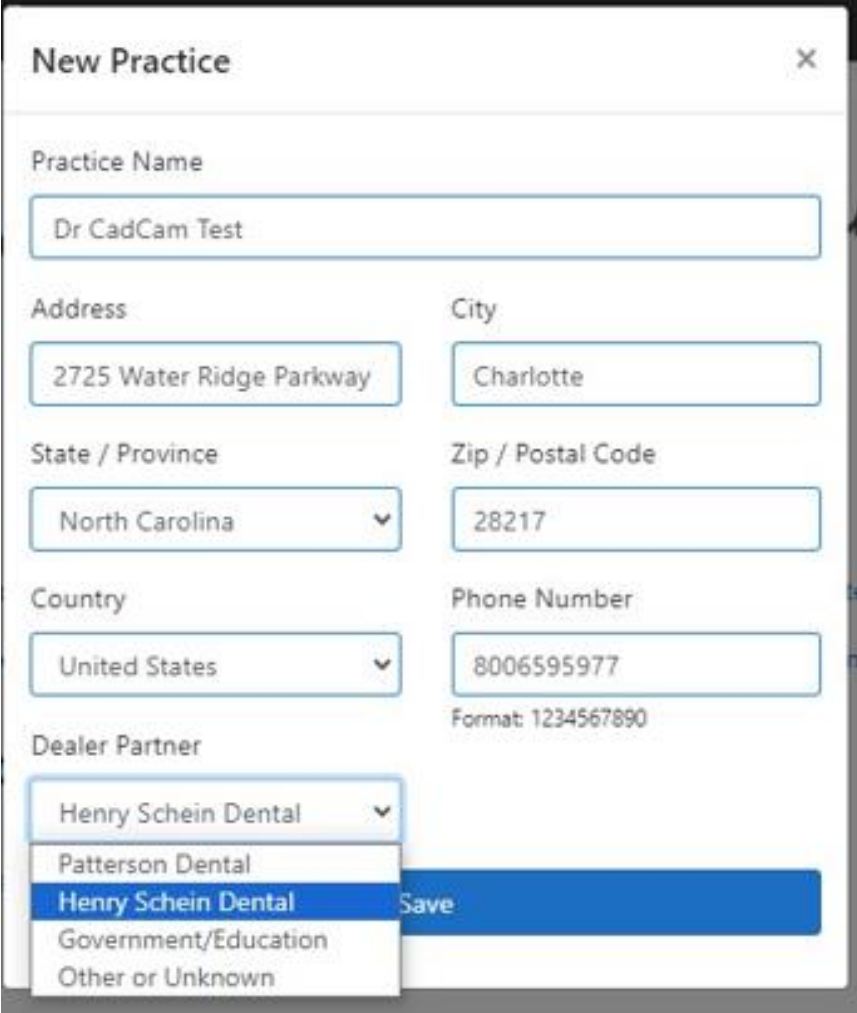
The screenshot shows a 'New Practice' form with the following fields:

- Practice Name:
- Address:
- City:
- State / Province:
- Zip / Postal Code:
- Country:
- Phone Number:
- Dealer Partner:

Format: 1234567890

Save

- Select Dealer Partner



The screenshot shows the 'New Practice' form with the following fields filled:

- Practice Name:
- Address:
- City:
- State / Province:
- Zip / Postal Code:
- Country:
- Phone Number:

Format: 1234567890

Dealer Partner dropdown menu:

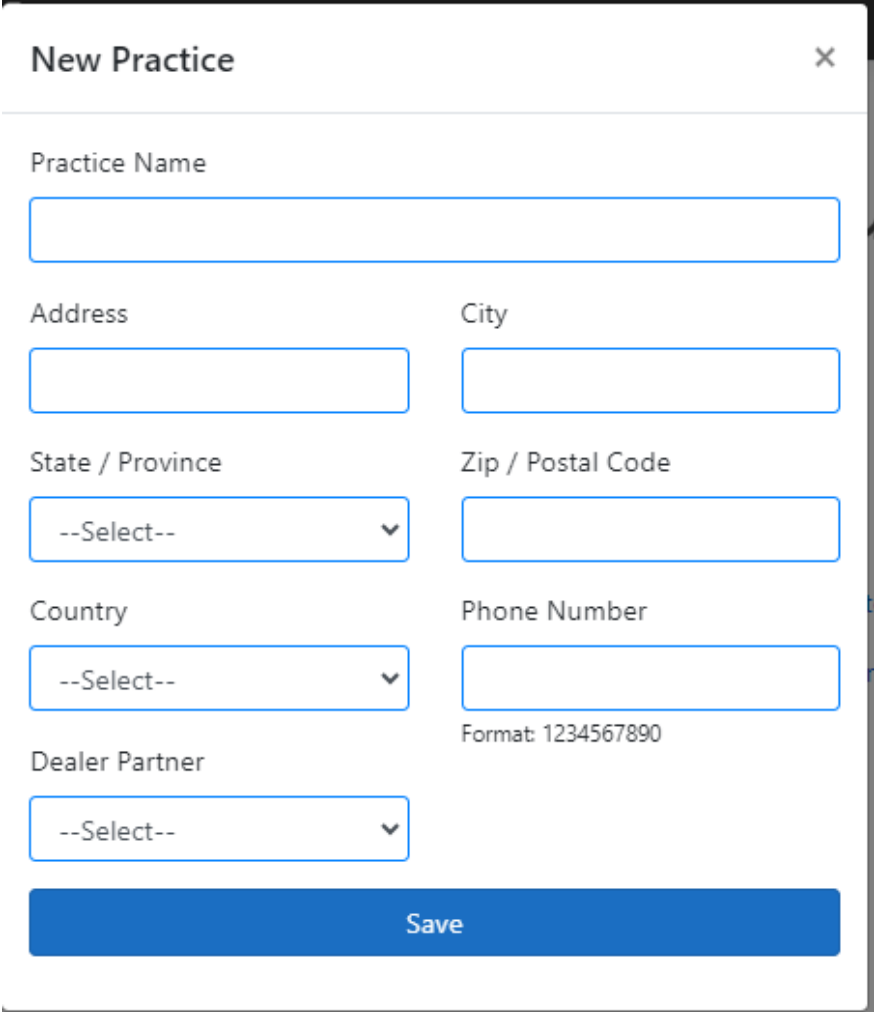
- Henry Schein Dental (selected)
- Patterson Dental
- Henry Schein Dental
- Government/Education
- Other or Unknown

Save



Primeprint and Primeprint PPU – Site Survey

- Enter in the practice info



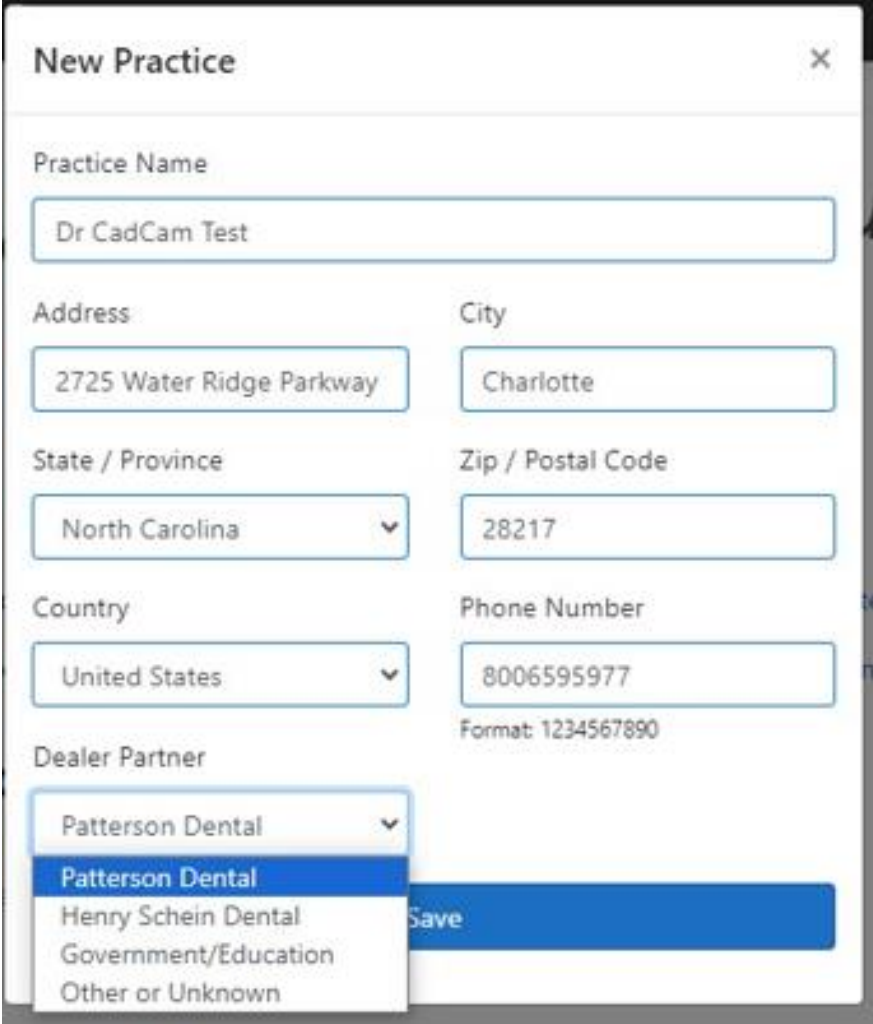
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- Practice Name:
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Format: 1234567890

Save

- Select Dealer Partner



The screenshot shows the 'New Practice' form with the following fields filled:

- Practice Name:
- Address:
- City:
- State / Province:
- Zip / Postal Code:
- Country:
- Phone Number:

Format: 1234567890

Dealer Partner dropdown menu:

- Patterson Dental
- Patterson Dental**
- Henry Schein Dental
- Government/Education
- Other or Unknown

Save



Primeprint and Primeprint PPU – Site Survey

- From here you can Select “Add New Contact” below Contacts and include the Dealer Tech, Doctor, IT Tech, etc.

The screenshot shows the Primeprint PPU interface for a site survey. At the top, there is a navigation bar with 'Dentistry Strong' and 'Site Survey' logos, and 'Home' and 'Menu' links. The main content is divided into several sections:

- Dr CadCam Test:** A map showing the location of the practice. Below the map is an 'Edit Practice' link and a list of details: Address: 2725 Water Ridge Parkway, City: Charlotte, State: NC, Zip: 28217, Phone Number: 8006595977, Dealer: Patterson, Site Survey ID: 038225. A 'Share Practice' button is located below the details.
- Task List:** A section with a 'Submit Site Survey' button and a 'Previous Submissions' button. Below these are sections for 'Incomplete Tasks' (with 'Add Contact' and 'Add Device' links) and 'Completed Tasks'.
- Devices:** A section with a 'Model' input field and an 'Add Device' button.
- Contacts:** A section with a 'Contacts' header and an 'Add New Contact' button. Below this are input fields for 'Surveyor:', 'Dealer Technicians:', 'Doctors:', 'Practice Managers:', and 'IT Technicians:', each with a corresponding text input area.

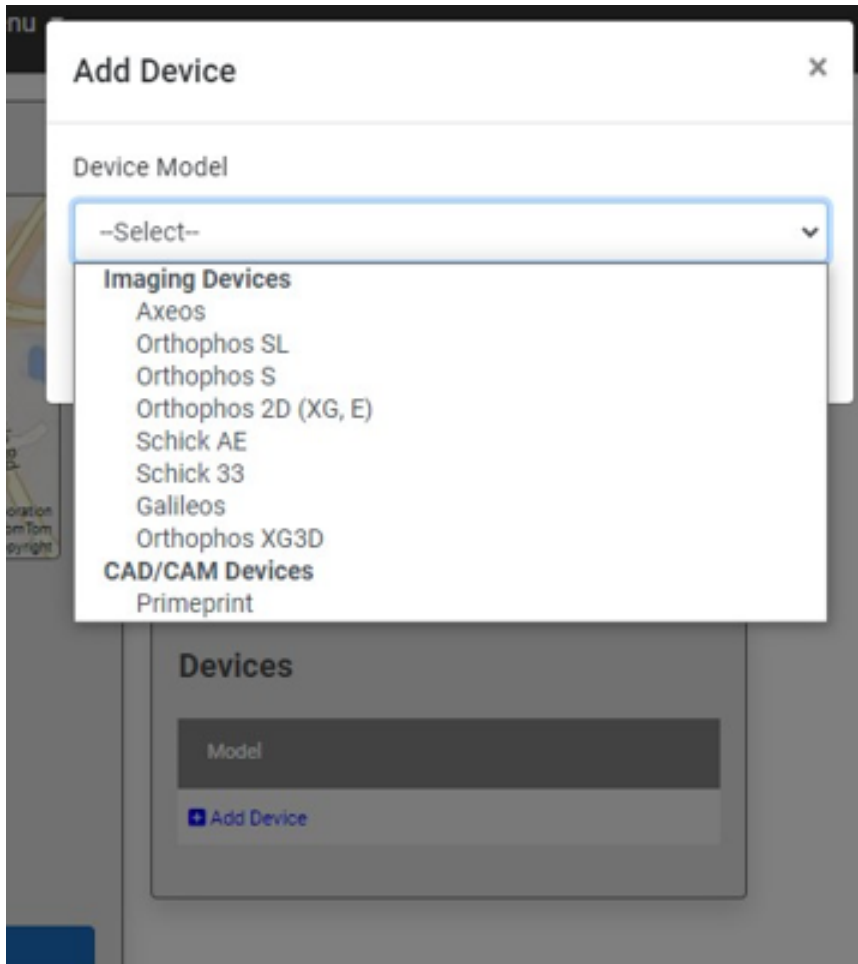
- Once added they will show up under this account
- You can select Share Practice at the top and enter their email and they will get an email to login and register and have access to edit this same account.

The screenshot shows the 'Share Practice' button at the top of the interface. Below it is the 'Contacts' section, which includes an 'Add New Contact' button and input fields for 'Surveyor:', 'Dealer Technicians:', 'Doctors:', 'Practice Managers:', and 'IT Technicians:'. The 'Surveyor:' field is filled with 'CADCAM Test', and the 'Dealer Technicians:' field is filled with 'Joe DealerTech', which has edit and delete icons next to it.

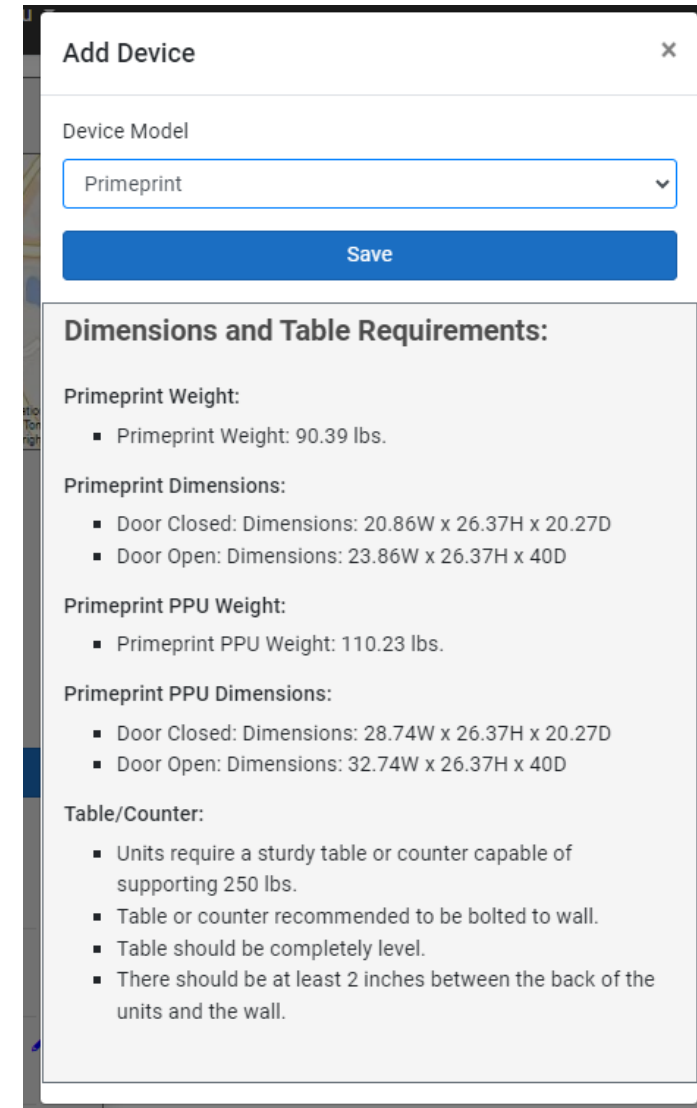


Primeprint and Primeprint PPU – Site Survey

- Under Devices – Model, select Add Device




- Select Save




Primeprint and Primeprint PPU – Site Survey





- The task list at top shows the Incomplete Tasks.
- The Environments on the bottom are what is needed to be completed
- Also, the Primeprint Workstation selection is to be completed.
- You do not need to complete all at once. You can select and update and come back at another time to update as needed.
- Once all are completed you will then submit to get results, as shown later.

Task List

 Submit Site Survey

 Previous Submissions

Incomplete Tasks:


-  Add Primeprint Workstation
-  Add Primeprint Consumables
-  Add Primeprint Power and Networking
-  Add Primeprint Dimensions And Table

Completed Tasks:

- Add Contacts
- Add Device

Primeprint Workstation


Name

 Add Primeprint Workstation

Devices




Model

Primeprint  

 Add Device

Environments

Type

-  Add Primeprint Power and Networking
-  Add Primeprint Consumables
-  Add Primeprint Dimensions and Table



Primeprint and Primeprint PPU – Site Survey

- Select Add Primeprint Workstation and choose the PC workstation that will be used.
- If you select using an existing office PC, then you will need to complete all the selection of that PC as shown.
- Once completed select Save.

Add Primeprint Workstation [X]

Workstation Status (?)

-Select- [v]

An existing office PC will be used

An existing InLab PC v4.0 or higher will be used

A new InLab PC has been ordered

Operating System (?) [v]

Network Speed (?) [v]

Processor (?) [v]

Graphics Make (?) [v]

RAM (?) [v]

Graphics Model (?)

Free Space On OS Drive (?) [v]

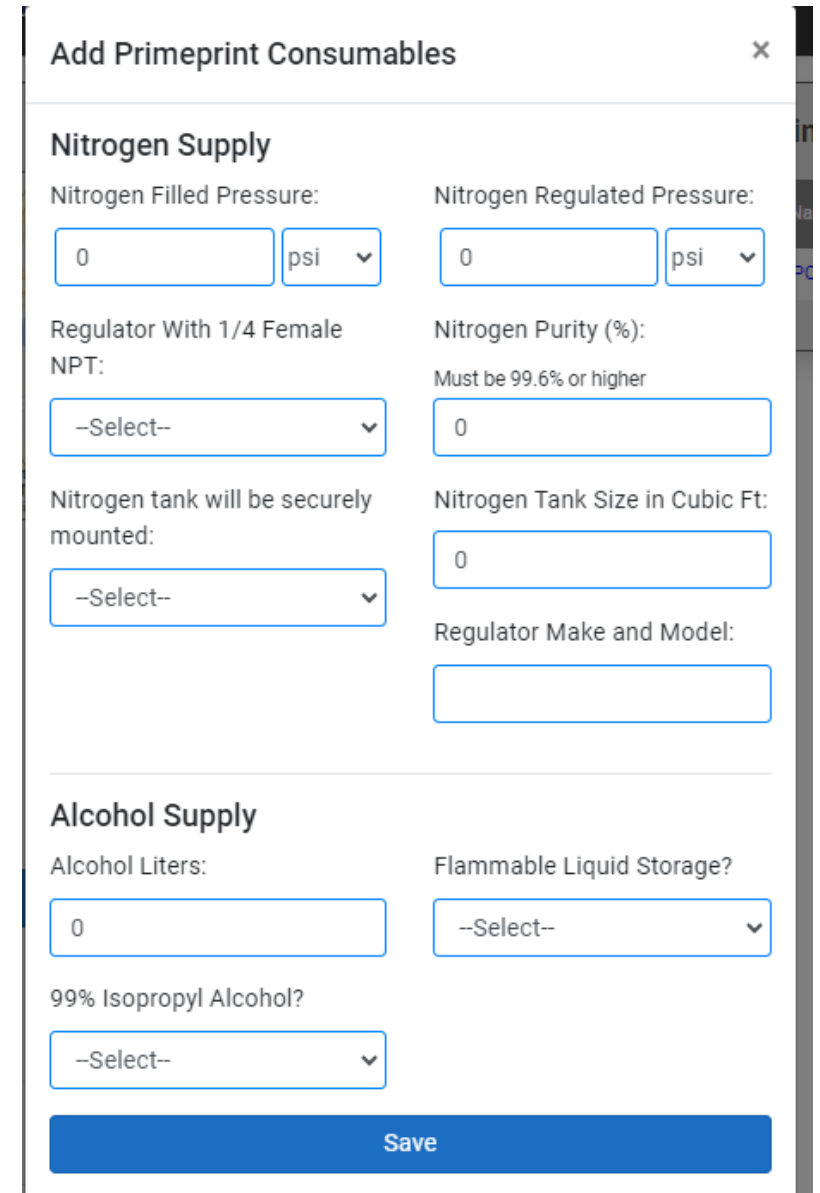
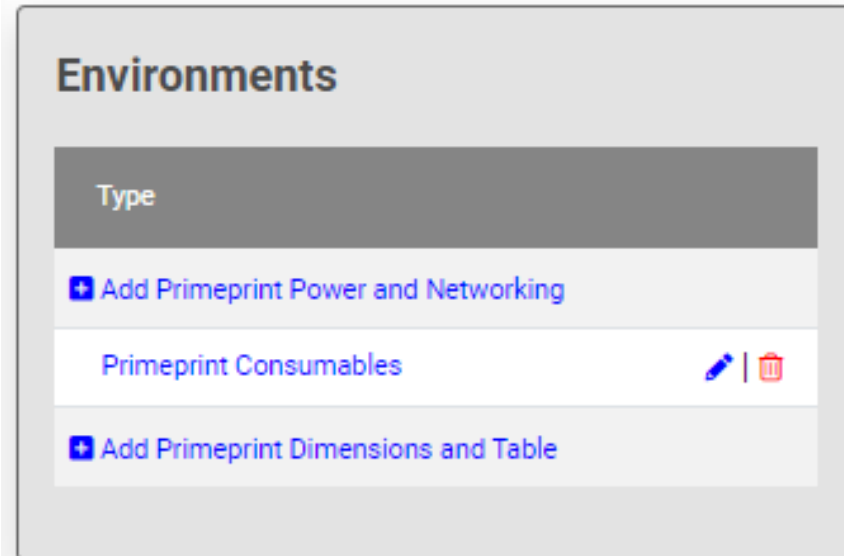
Graphics RAM (?) [v]

Gigabit Network Drop Available? [v]

Save

Primeprint and Primeprint PPU – Site Survey

- From either the Incomplete tasks or Environments, select each to complete
- Here we selected the Add Primeprint Consumables.
- Each selection will either give you a pull or you need to enter in the information.
- If something is not completed and you select Save it will show in red
- Once you select Save and will show that task with an edit pencil. You can use this to go back and edit those selections.



The screenshot shows a form titled "Add Primeprint Consumables". The form is divided into two sections: "Nitrogen Supply" and "Alcohol Supply".

Nitrogen Supply

Nitrogen Filled Pressure: psi

Nitrogen Regulated Pressure: psi

Regulator With 1/4 Female NPT:

Nitrogen Purity (%): Must be 99.6% or higher

Nitrogen tank will be securely mounted:

Nitrogen Tank Size in Cubic Ft:

Regulator Make and Model:

Alcohol Supply

Alcohol Liters:

Flammable Liquid Storage?:

99% Isopropyl Alcohol?:



Primeprint and Primeprint PPU – Site Survey

- Here we select:
 - Add Primeprint Power and Networking
- Once completed select Save.

Add Primeprint Power and Networking ×

Power and Network

2x Standard 115VAC Outlets?	2x Gigabit Network Jacks?
<input type="text" value="--Select--"/>	<input type="text" value="--Select--"/>

Save

Power and Networking Requirements:

- Power required: PRIMEPRINT 115VAC at 60Hz, unit rated at 2.0A current draw & PRIMEPRINT PPU 115VAC at 60Hz, unit rated at 3.4 current draw. Combined: 2x 115VAC Outlets, combined draw 5.4A.



Primeprint and Primeprint PPU – Site Survey

- Here we select:
 - Add Primeprint Dimensions and Table
 - Once completed select Save.

Add Primeprint Dimensions and Table ✕

Dimensions and Table

I have verified that the devices dimensions will fit the desired location. Both door open and door closed.

250lbs Capacity Table?	Is Table Level?
<input type="text" value="-Select-"/>	<input type="text" value="-Select-"/>
Is Table Steady?	Has a work area been designated?
<input type="text" value="-Select-"/>	<input type="text" value="-Select-"/>



Primeprint and Primeprint PPU – Site Survey

- Once all task are completed you can then go back and edit each.
- Or you can Select Submit Site Survey at the top.
- Once you select submit then you will get this message that results will be emailed to all Contacts on account.
- You can add a comment or just select Submit Site Survey

Site Survey Submissions

NOTE: Results will be emailed to ALL contacts when submitted.

Comments:

Task List

Incomplete Tasks:

- All Tasks Are Completed

Completed Tasks:

- Add Contacts
- Add Device
- Add Primeprint Consumables
- Add Primeprint Power and Networking
- Add Primeprint Dimensions and Table
- Add Primeprint Workstation

Primeprint Workstation

Name
PC hostname here

Devices

Model
Primeprint

Environments

Type
Primeprint Power and Networking
Primeprint Consumables
Primeprint Dimensions and Table



Primeprint and Primeprint PPU – Site Survey

- You will then get the results

- You can scroll down to see the details of each section and what failed.

The screenshot shows the 'Site Survey Results' page. At the top, there is a navigation bar with the Dentsply Sirona logo, 'Site Survey', 'Home', 'Menu', and a user greeting 'Hello CADCAM!' with a 'Logout' link. Below the navigation bar, the main heading is 'Site Survey Results' with a 'Back to Practice Page' button. The overall status is 'Failed'. Below this, there are details for the survey ID (038225) and the submission date (10/2/2023 4:16:13 PM). The 'Practice Info' section is divided into 'Location' and 'Overview'. The 'Location' section includes a map and details for 'Dr CadCam Test' at 2725 Water Ridge Parkway, Charlotte, NC. The 'Overview' section shows a list of survey items with their status: Primeprint Consumables (Fail), Primeprint Power and Networking (Pass), Primeprint Dimensions and Table (Fail), and Primeprint Workstation (Fail). The 'Contacts' section lists 'CADCAM Test' as the Surveyor and 'Joe DealerTech' as the Dealer Technician. At the bottom, there is a 'Comments' section with a text input field containing 'None'.

Site Survey Results [Back to Practice Page](#)

Overall Survey Status: **Failed**

Site Survey ID: 038225
Date Submitted: 10/2/2023 4:16:13 PM

Practice Info

Location:

Dr CadCam Test
2725 Water Ridge Parkway
Charlotte, NC, 28217, United States
8006595977
Site Survey ID: 038225

Overview:

Primeprint Consumables	Fail
Primeprint Power and Networking	Pass
Primeprint Dimensions and Table	Fail
Primeprint Workstation	Fail

Contacts:

CADCAM Test	Surveyor
USCCO-Support-CADCAM@dentsplysirona.com	
Joe DealerTech	Dealer Technician
john.koessar@dentsplysirona.com	

Comments

None

This screenshot shows three expanded sections from the survey results. The first section is 'Primeprint Consumables' with a status of 'Fail'. The second section is 'Primeprint Power and Networking' with a status of 'Pass'. The third section is 'Primeprint Dimensions and Table' with a status of 'Fail'. This section contains a list of specific items:

250lbs Capacity Table? No A table with the ability to support 250lbs is required.	Fail
Is Table Steady? Yes	Pass
Is Table Level? Yes	Pass
Has a work area been designated? Yes	Pass
Device Dimensions Verified: Yes	Pass



Primeprint and Primeprint PPU – Site Survey

- You can select **Back to Practice Page** to go back and see more specifics and to edit each section
- Once at the Practice page you can edit each section or select Previous Submissions to again see what failed

Task List

[Submit Site Survey](#)

[Previous Submissions](#)

Incomplete Tasks:

Site Survey Submissions

Previous Submissions

10/2/2023 4:16:13 PM **Failed**

Dentply Sirona Site Survey Home Menu Hello CADCAM! Logout

Site Survey Results

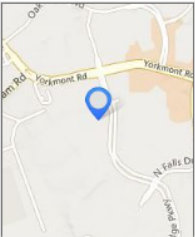
[Back to Practice Page](#)

Overall Survey Status: **Failed**

Site Survey ID: 038225
Date Submitted: 10/2/2023 4:16:13 PM

Practice Info

Location:



Dr CadCam Test
2725 Water Ridge Parkway
Charlotte, NC, 28217, United States
8006595977
Site Survey ID: 038225

Overview:

Primeprint Consumables	Fail
Primeprint Power and Networking	Pass
Primeprint Dimensions and Table	Fail
Primeprint Workstation	Fail

Contacts:

CADCAM Test	Surveyor
USCCO-Support-CADCAM@dentsplysirona.com	
Joe DealerTech	Dealer Technician
john.kolessar@dentsplysirona.com	

Comments

None



Primeprint and Primeprint PPU – Site Survey

- Once all sections have been completed or edit to resolve the previous issues then you can reselect Submit Site Survey again to get the new results.
- If all test pass then you will get a PASS and all green.
- All submissions are kept track of if they failed or passed under previous submissions.

Site Survey Results

[Back to Practice Page](#)

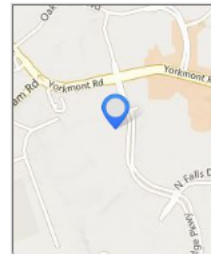
Overall Survey Status: **Passed**

Site Survey ID: 038225

Date Submitted: 10/2/2023 4:29:45 PM

Practice Info

Location:



Dr CadCam Test

2725 Water Ridge Parkway

Charlotte, NC, 28217, United States

8006595977

Site Survey ID: 038225

Contacts:

CADCAM Test

Surveyor

USCCO-Support-CADCAM@dentsplysirona.com

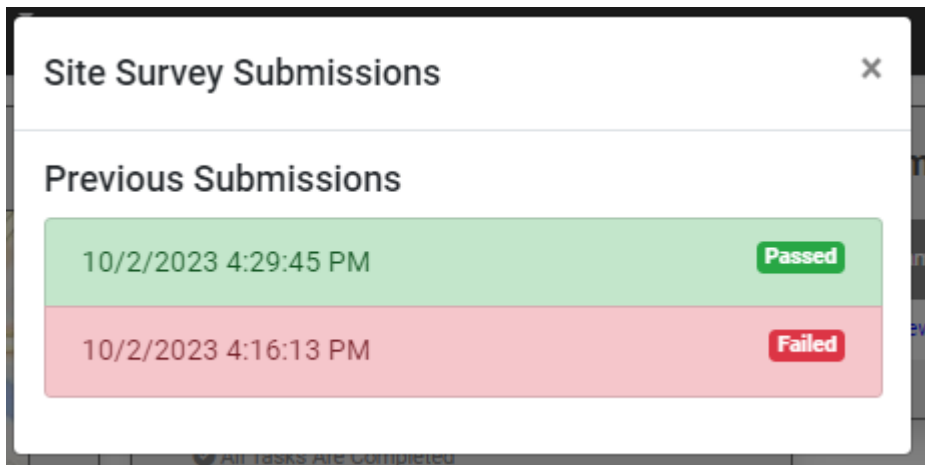
Joe DealerTech

Dealer Technician

john.kolessar@dentsplysirona.com

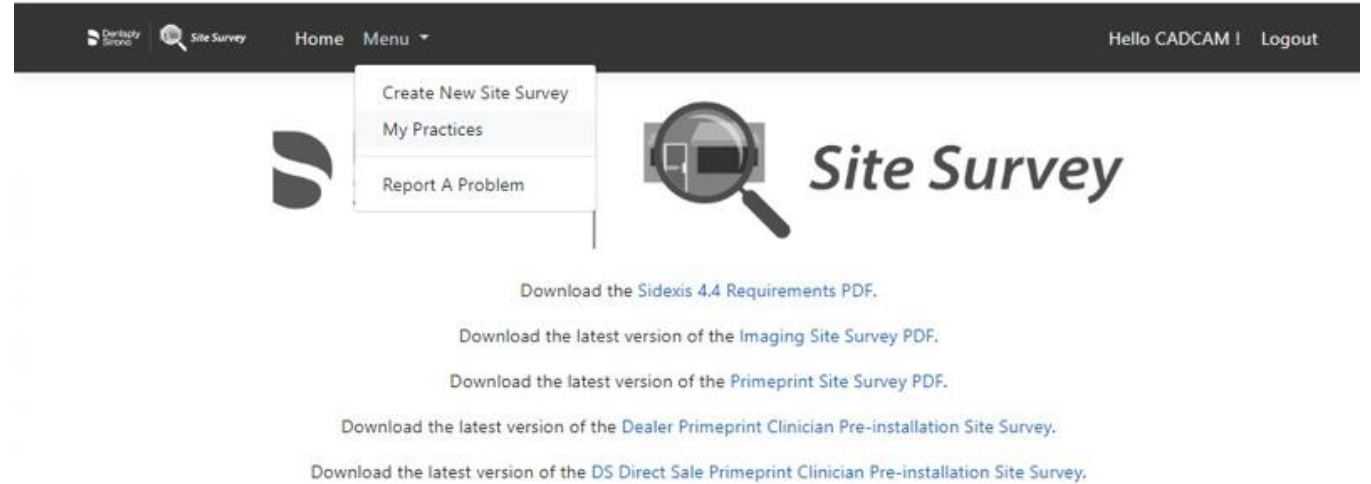
Overview:

Primeprint Consumables	Pass
Primeprint Power and Networking	Pass
Primeprint Dimensions and Table	Pass
Primeprint Workstation	Pass




Primeprint and Primeprint PPU – Site Survey

- When logging back into your account you will be shown the recent accounts.
- To create a new account or show all your practices, select Menu from top.



The screenshot shows the top navigation bar of the Site Survey application. On the left, there are logos for 'Dentistry Group' and 'Site Survey', along with 'Home' and 'Menu' links. On the right, it says 'Hello CADCAM!' and 'Logout'. A dropdown menu is open under 'Menu', containing 'Create New Site Survey', 'My Practices', and 'Report A Problem'. Below the navigation bar is the 'Site Survey' logo, which includes a magnifying glass icon over a smartphone. Underneath the logo are five links to download PDFs: 'Download the Sidexis 4.4 Requirements PDF.', 'Download the latest version of the Imaging Site Survey PDF.', 'Download the latest version of the Primeprint Site Survey PDF.', 'Download the latest version of the Dealer Primeprint Clinician Pre-installation Site Survey.', and 'Download the latest version of the DS Direct Sale Primeprint Clinician Pre-installation Site Survey.'

My Recently Modified Practices



Map snippet showing a location marker on a street map. The map includes labels for 'Lakewood Blvd', 'Beaman Rd', 'Yorkmont Rd', and 'M Tryon'. A blue location pin is placed on the map. Below the map is a card for 'Dr CadCam Test'.

Dr CadCam Test
Status: Complete

2725 Water Ridge Parkway
Charlotte, NC, 28217
United States
P: 8006595977

[Open](#)



